

## EMTrack® 6.5 Release Notes

These notes describe highlights of the EMTrack 6.5 release scheduled for Wednesday, May 31, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Username No Longer Supported

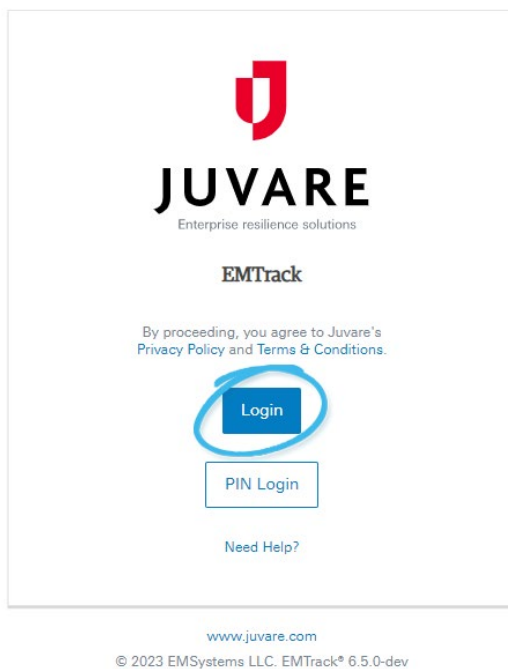
As part of the final stages of migration to Juvare Login Services, usernames are no longer supported when logging in to EMTrack with a password. Usernames can still be used during login by PIN-only users, but otherwise, a login email is now required to log in. While no longer supported for password users on login, a username is still required when creating a new user.

### New Login Page

With this release, the EMTrack login page has a new look to match other Juvare solutions such as EMResource and eICS.

Now, when you navigate to the login page, click **Login or PIN Login**. You are redirected to the Juvare Login Services login page, where password users must enter their login email.

If you logged in recently, you will be prompted to select either “Continue as login email,” “Login as a different user,” or “PIN Login.” To streamline the login process, we recommend that you and your users update your EMTrack bookmark to <https://login.juvare.com>.



## New Password User Updates

Two updates were made when creating password users to complete migration to Juvare Login Services. Now, as an administrator or user with appropriate permissions, when you create a new password user, note the following:

- The **Auth Provider** field automatically displays **Juvare Account Services**, as this is the only option now.
- The user import search was removed because Juvare Login Services automatically links user accounts across all solutions based on the user's login email.

In compliance with security best practices, administrators can no longer edit login emails. Instead, users can edit their own login email address by clicking **Profile** at the top of the page and then selecting **Change Login Email**.

If a user cannot log in because they no longer have access to their email or forgot their login email, administrators can create a new account and deactivate the old one. After the new account is created, the user will receive an account activation email that must be completed to activate the account.